

Privacy policy

I. Introduction

1. Getx respects your privacy and is committed to protect your personal data. Getx complies with relevant national regulations in the field of privacy (Governing law).
2. This Privacy policy forms an integral part of the Terms and Conditions, and by accepting the Terms and Conditions, you also accept the terms of this Privacy policy and the use of your personal data in accordance with this Privacy policy. If you do not agree with the terms of this Privacy policy, you should not use the Website or otherwise provide Getx with your personal data.
3. This Privacy policy aims to give you information on how Getx collects and processes your personal data when you use the Website.
4. The Website is not intended for people that are less than 18 years old, and Getx does not knowingly collect personal data relating to people that are less than 18 years old.
5. It is important that the personal data that Getx holds about you is accurate and current. Getx kindly requests that you keep Getx informed if your personal data changes at any time.
6. Getx keeps this Privacy policy under regular review. This version of Privacy policy was last updated on March 12, 2025.

II. Types of personal data collected

1. Getx collects, uses, stores and transfers various types of personal data about you which includes:
 - identity data: first name, maiden name, last name, username or similar identifier, marital status, title, date of birth and gender;
 - contact data: billing address, home address (if different to billing address), email address and telephone numbers;
 - financial and transactional data: bank account and payment card details, details about deposits and withdrawals from your Getx account and other details of services (e.g. casino games) that you have used on the Website;
 - photographs: passports and other photographic identification that are collected to verify your identity, selfies;

- profile data: usernames and passwords, your interests, preferences, feedback and survey responses;
- usage data: information about how you use the Website, Getx's products and services;
- technical data: internet protocol (IP) address, login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access the Website.
- marketing and communications data: your preferences in relation to receiving marketing from Getx and third parties and your communication preferences.

2. Getx may collect, use and share aggregated data such as statistical or demographic data for any purpose. Aggregated data could be derived from your personal data but is not considered personal data as this data will not directly or indirectly reveal your identity.

III. Purposes of processing personal data

1. Getx only processes and uses your personal data to the extent necessary to provide a functioning Website with Getx's products and services and because you gave your consent to Getx's use and processing of your personal data.

2. Getx collects your personal data for various purposes, always ensuring lawful processing. These purposes include:

- setting up and managing your account;
- identifying and performing the necessary verification checks;
- processing your transactions;
- complying with statutory requirements, including complying with anti-money laundering legislation or other legislation;
- providing use with gaming and other services;
- providing customer support;
- preventing fraudulent and (or) illegal activities;
- serving promotions and advertising to you if you opted-in;
- performing market research and analytics;

- marketing Getx's Website, products and services.

3. By using Getx's Website and providing personal data, you acknowledge and agree to the collection, storage, and use of your personal data for the purposes described above.

IV. Players rights related to personal data

1. You have the following rights with respect to the personal data that Getx holds about you:

- to have access to your personal data;
- to withdraw your consent;
- to update, rectify or to delete personal data that Getx collected about you;
- to object Getx's processing of your personal data;
- to request Getx to transfer your personal data to third party;
- to request Getx to restrict the processing of your personal data;
- to complain to the relevant authority of your jurisdiction.

2. Although you have the right for your data to be erased, in some cases Getx may not be able to remove it entirely.

V. Personal data sharing

1. Getx shares your personal data with companies that provide services to help Getx with functioning of the Website such as but not limited to card and payment processing, customer support, marketing, data storage providers, business intelligence and others.

2. Getx may also disclose your personal data as follows:

- Getx is required to do so by law and other legal requirements;
- Getx needs to comply with statutory requirements and legal responsibilities, including complying with anti-money laundering legislation or other legislation;
- in order to protect safety and rights of Getx and other players of Getx's Website;
- in other cases, with your prior consent to do so.

3. Getx attempts to minimize the amount of personal data Getx discloses to what is directly relevant and necessary to accomplish the specified purpose. Getx does not sell, rent, or otherwise disclose your personal data to third parties for their marketing and advertising purposes without your consent.

VI. Transfer of players personal data

1. Getx operates in multiple jurisdictions, some of which are located in countries different from the one where you reside. The personal data that Getx collects from you or that you provide to Getx may be transferred to and stored at a destination outside your country for the processing of your payment details and the provision of support services.

2. Getx will take all reasonable steps to ensure that your personal data is treated securely and in accordance with this Privacy policy. By providing Getx with your personal data you agree that Getx may transfer, store and process your personal data outside your residence country.

3. If Getx shares your personal data with third parties located outside of the EU/EEA, Getx ensures that Getx's contractual relationship with such third party contains adequate safeguards in respect of your personal data.

VII. Retention of players personal data

1. Your personal data is kept for as long as necessary to provide you with the functions of the Website that you have requested, to comply with legal, tax, or accounting requirements, and to safeguard our legitimate business interests.

2. When you cease to be a player, Getx retains your personal data only for the duration necessary to fulfil the purposes outlined in this Privacy policy, unless a longer retention period is mandated or permitted by law.

VIII. Security and storage of players personal data

1. Getx takes significant measures to protect your personal data from misuse, loss, unauthorized access, modification, or disclosure. This includes implementing a variety of security measures such as:

- utilizing encryption during data transmission and storage;
- providing secure access to the Website;
- employing secure socket layer technology;
- ensuring adequate and continuous employee training and confidentiality.

2. Getx limits access to your personal data to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal data on Getx's instructions, and they are subject to a duty of confidentiality.

IX. Cookies

1. Getx may use cookies and similar technologies on the Websites. Getx uses cookies in order to offer you an optimal and personalised customer experience, track visitors and improve the Website.

2. You may refuse to accept cookies by activating an appropriate setting on your device. However, if you select this setting you may be unable to access certain parts of the Website. Unless you have adjusted your browser settings so that it will refuse cookies, Getx's system will issue cookies when you log on to the Website.

3. If you register an account on the Website, or if you continue using the Website, you agree to Getx's use of cookies and similar technologies on the Website.

X. Marketing

1. Unless you have chosen not to receive promotional materials, Getx may use your personal data, including your email address and telephone number, to send you marketing communications regarding products, services and promotions.

2. Your consent for receiving promotional and marketing communications is voluntary and you can opt-out anytime by contacting Getx' customer support.

XI. Contacting Getx

1. If you have any queries, concerns, or requests relating to the handling of your personal data, or if you wish to request access, correction, or a copy of the personal data Getx holds about you, please reach out to Getx. Contact us via:

- customer support: available on the Website

2. Getx is committed to addressing your concerns promptly and transparently.